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FOR IMMEDIATE RELEASE

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HCPH Implements Online Ordering Tool for Birth and Death Certificates

NORWALK, Ohio— Beginning today, May 2, 2022, Huron County Public Health (HCPH) in partnership with Permitium, is excited to announce the availability of VitalDirector, an online tool allowing for convenient online-ordering of birth and death certificates.

Permitium and VitalDirector

Permitium is a leading provider of cloud-based software for vital records offices around the country, focused on extending government services to communities. Permitium has been partnering with innovative vital records agencies since 2009 while currently serving over 42 million citizens across the United States.

VitalDirector will allow the public the ability to manage the processing, payment, and issuance of certified copies of birth and death certificates online. Huron County's Registrar, Allison Montgomery, who worked behind the scenes to implement the convenient self-service option, shared "we have partnered with Permitium to give Huron County a fast, easy, and affordable way for our citizens to request certified copies of birth and death certificates online. The ordering process with VitalDirector ensures statute compliance, accelerates turnaround time, increases security measures, and automates, tracks, organizes, and streamlines vital records ordering for applicants in Huron County."



Timothy Hollinger, MPH
Health Commissioner

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Permitium's Managing Partner, Matt Solomon, shared "I am excited to announce the partnership with Huron County. I admire the pivot that Allison made by recognizing the recent demand for their citizens to have the ability to order vital records online. The solution allows citizens to initiate the request for vital records through a common interface for walk-in and online application submissions. VitalDirector aligns with the priority of keeping their staff and citizens safe while providing the best service possible."

Obtaining Certified Copies of Birth and Death Certificates from HCPH

HCPH has statewide access to birth certificates and access to death certificates for deaths that occurred in Huron County. The addition of VitalDirector now provides the public with three options to purchase certified copies of birth and death certificates from HCPH: order online, walk-in/same-day service, or mail-in option.

1. **Order Online:** visit <https://huronoh.permitium.com/rod>, select the certificate you wish to purchase and follow instructions to complete application. Online orders can be completed at any time!
2. **Walk-In/Same-Day Service:** located at 28 Executive Drive, Norwalk, OH 44857. Individuals are encouraged to print out the Application for Certified Birth and Death Certificates form prior to arrival to allow for quick and easy service. Applications are available in English and Spanish format at <https://www.huroncohealth.com/vital-records>. Walk-in hours are from 9:00am – 4:00pm on Mondays and 8:00am – 4:00pm on Tuesdays through Fridays.
3. **Mail-In:** Instructions for individuals wishing to mail-in a request for certificates are available at <https://www.huroncohealth.com/vital-records>.

Fees for obtaining certified copies of birth and death certificates can be found on HCPH Vital Records webpage at <https://www.huroncohealth.com/vital-records>. Individuals with questions about ordering certified copies of birth or death certificates can contact the Office of Vital Statistics at HCPH by calling 419-668-1652 ext. 248.

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