



## HURON COUNTY PUBLIC HEALTH ACCESSIBILITY STATEMENT

Huron County Public Health (HCPH) is committed to ensuring that individuals with disabilities have equal access to our programs, services, activities, and digital content. We strive to provide a website and online resources that are accessible to the widest possible audience, regardless of ability or assistive technology used.

### Accessibility Standards

HCPH works to conform to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, published by the World Wide Web Consortium (W3C). These guidelines are the technical standard adopted by the U.S. Department of Justice under Title II of the Americans with Disabilities Act (ADA) for state and local government websites (28 CFR Part 35, as amended April 2024).

We maintain, assess, and improve the usability and accessibility of our website through staff training, engagement of accessibility experts, and regular automated and manual testing of our digital content.

### Third-Party and Social Media Content

The HCPH website may include content from third-party platforms such as Facebook, Instagram, X, and YouTube, which we use to share information about our programs and services. These third-party platforms may have accessibility limitations beyond our control. We encourage visitors to review accessibility information provided directly by those platforms.

### Portable Document Format (PDF)

The HCPH website includes documents in Portable Document Format (PDF). These documents can be viewed using the latest version of Adobe Reader, available for free from Adobe. Where possible, HCPH provides alternative accessible formats through HTML or text-based files. If you encounter a PDF or any document that is not accessible to you, please contact us and we will provide the information in an alternative format at no cost.



*An equal opportunity provider of employment and services.*



## **Auxiliary Aids, Alternative Formats, and Effective Communication**

Consistent with Title II of the ADA, HCPH provides auxiliary aids and services when needed to ensure effective communication with individuals with disabilities. Upon request and at no cost, we can provide information in alternative formats, including large print, audio, electronic text, or other formats, as well as qualified sign language interpreters or other auxiliary aids for HCPH programs, services, and activities.

## **Non-Discrimination**

In accordance with Title II of the Americans with Disabilities Act, Section 504 of the Rehabilitation Act of 1973, and Ohio Revised Code Chapter 4112, Huron County Public Health does not discriminate on the basis of disability in its programs, services, activities, or employment.

## **Accessibility Feedback and Requests**

HCPH welcomes feedback from the public about the accessibility of our website and digital materials. If you experience difficulty accessing any content, wish to request information in an alternative format, need an auxiliary aid or service to participate in an HCPH program, or have an accessibility concern, please contact:

Nicole Marks, MPH, Health Commissioner  
Huron County Public Health 28 Executive Drive, Norwalk, OH 44857  
Phone: 419-668-1652; Ohio Relay Service : 711  
Email: [information@huroncohealth.com](mailto:information@huroncohealth.com)

To help us respond effectively, please include the web page URL or document name, a description of the issue, your preferred format, and your contact information. We will make every effort to respond within five (5) business days.

## **External Complaint Options**

Individuals also have the right to file a disability discrimination complaint directly with:

1. U.S. Department of Justice, Civil Rights Division — [ada.gov/filing-a-complaint](https://ada.gov/filing-a-complaint)
2. U.S. Department of Health and Human Services, Office for Civil Rights — [hhs.gov/ocr](https://hhs.gov/ocr)
3. Ohio Civil Rights Commission — [crc.ohio.gov](https://crc.ohio.gov)

## **Plain Language and Health Literacy**

Consistent with the HCPH Communications Plan, we design materials with the access and functional needs of our community in mind. We use tools such as Flesch-Kincaid Grade Level analysis to help ensure content is written at an appropriate reading level, and we make key materials available in other languages upon request consistent with Title VI of the Civil Rights Act of 1964.

## Scope

This Accessibility Statement applies to all content published on [www.HuronCoHealth.com](http://www.HuronCoHealth.com). HCPH is not responsible for the accessibility of third-party content linked from the website.

*Last reviewed: April 2026. HCPH reviews this statement at least annually.*